



**GWired** provides students living in the residence hall system with a high-speed wired network connection. GWired connections are only necessary for devices that cannot connect over GW wireless network services. If all your devices connect wirelessly, you do not need to connect to a hard wired data jack.

### 1. Pick up a Media Converter:

In some cases students will also need GWired equipment in order to use the Ethernet jacks.

#### Residential halls that REQUIRE GWired equipment are:

##### Foggy Bottom Campus

1959 E Street (LC)  
524 22nd Street (LC)  
603 22nd Street (LC)  
619 22nd Street (LC)

Hensley (VF-45)  
Mitchell (VF-45)  
611 22nd Street (LC)

##### Mount Vernon Campus

Clark (VF-45)  
Cole (VF-45)  
Hensley (VF-45)

Merriweather (VF-45)  
Somers (VF-45)

Students living in all these residential halls may request GWired equipment through Digital Workplace ([go.gwu.edu/gwiz](http://go.gwu.edu/gwiz)) by searching for GWired User **Equipment Request Form**, and completing the form.

GWired Equipment may then be picked up from the IT Support Center Walk-In space (Foggy Bottom Campus, Academic Center B102) by appointment. Service hours and other information may be obtained here: [go.gwu.edu/itsupport](http://go.gwu.edu/itsupport).

**Note:** For jacks that are damaged, please take a picture of the jack, and send that along with your exact location and contact information to [ITHelp@gwu.edu](mailto:ITHelp@gwu.edu), or submit a ticket through Digital Workplace ([go.gwu.edu/gwiz](http://go.gwu.edu/gwiz)).

### 2. Activate Ethernet Service:

Students living in the residential halls must also request that their Ethernet service is activated to connect devices to GWired network.

#### Residential halls that DO NOT require activation are:

Aston  
South Hall  
District House  
Dakota

Students living in all other residential halls may request jack activation through Digital Workplace ([go.gwu.edu/gwiz](http://go.gwu.edu/gwiz)), by searching for Student Data Service Request Form, and completing the form.

#### Note: Selecting the right network for GW Students:

Device	Network	Network Type
Microsoft Windows, Apple OS X, Android, Apple iOS, Chromebook	GWireless	Wireless
Roku, AppleTV, Playstation, Xbox, Nintendo Switch, Amazon Fire TV Stick	GWConnect	Wireless
Devices requiring Ethernet connection, and devices not covered by GWireless or GWConnect (gaming/streaming console)	GWired	Ethernet (Wired)

#### To learn more:

Check out GW Information Technology's New Student Guide at: [it.gwu.edu/new-student-guide](http://it.gwu.edu/new-student-guide).

Technical Support: Visit [go.gwu.edu/itsupport](http://go.gwu.edu/itsupport), call **202-994-GWIT (4948)**, or Setup an in-person appointment at the IT Support Center Walk-In space in Rome Hall B102 on the Foggy Bottom campus by visiting [go.gwu.edu/gwiz](http://go.gwu.edu/gwiz) and clicking the "Make an Appointment" button at the bottom of the page.

More information? Search via **GWiz** ([go.gwu.edu/gwiz](http://go.gwu.edu/gwiz)) to access **Martha** (artificial intelligence chatbot) and GW IT's **Digital Workplace**.