GW Wireless Network Upgrade

GW Information Technology (GW IT) is committed to providing our GW community the best experience possible when connecting to the GW wireless network. We are currently upgrading our wireless networks by reducing the number of Service Set Identifiers (SSIDs) used in order to provide a more streamlined wireless experience.

How does this affect our GW Community?
Before May 29, 2020, six SSIDs broadcast wireless Internet through which users gained internet access, based on their affiliation with GW:

- **GWireless and eduroam**: These SSIDs require a one-time certificate download and operate without any web portals.
- **GWConnect**: This SSID is for guests attending university events, as well as longer term visitors who are not issued affiliate NetID’s.
- **GWConnect-Sponsored Accounts**: This SSID is for guests attending large events and for longer-term guests of the university.
- **GWPlay**: This SSID is broadcasted in the residence halls and is for students to connect approved IoT devices, including student gaming devices, to the network.
- **GWDevice**: This non-broadcast SSID is for devices that cannot authenticate on GWireless such as sensors, simple displays, etc. It is also used for fleet devices such as lab laptops.

After the May 29 upgrade, a total of three SSIDs broadcast wireless internet and all members of the GW community will be required to accept a new logon certificate based on their affiliation with GW.

- **GWireless and eduroam**: Both SSIDs will be broadcasted as before, except that all users will need to re-authenticate and accept the new certificates.
- **GWConnect**: This SSID will now include devices formerly on both the GWPlay and GWDevice SSID’s.
  - **GWConnect - Guests**: This service still uses a captive portal for guests to log in or create a guest account for access.
  - **GWConnect-Sponsored Accounts**: This service is a web page for GWIT and other university partners to create guest accounts.
  - **GWConnect - Internet of Things (IoT) devices (previously GWPlay service)**: All IoT devices including student gaming devices will now connect to the GWconnect SSID. Students will need to re-register their devices on the web portal.

GWWireless and eduroam Users (Non-Imaged Computers):

GWConnect - Guests:

GW Information Technology
Questions: For questions or to report any problems, please contact the GW Information Technology at 202-994-4948, ithelp@gwu.edu or http://it.gwu.edu. Technology assistance is available through the IT Support Center 24 hours a day. Additionally, in-person support is available in the Academic Center 9101.

Need Support?
Call 202-994-4948
Email ithelp@gwu.edu
Visit IT.GWU.EDU
GWConnect - Sponsored Account:

GW Connect My Devices Portal

GW HAS UPDATED THEIR IDENTITY SERVICE PROVIDER AND ALL USERS MUST RE-CERTIFY THEIR LOGIN INFORMATION.

Sign On
Welcome to the GWConnect My Devices Portal. To manage your personal devices, sign on using your GW NetID (the part of your email address before the @ symbol) and corresponding password below to register your device:

Username:
Password:

Sign On

GW Information Technology

For more information about registering devices at GW, please visit https://it.gwu.edu/policy. Questions or to report any problems, please contact GW Information Technology at 202-994-GWIT (4948), ithelp@gwu.edu, or visit https://it.gwu.edu. For self-help resources and answers to frequently asked questions, please visit the GWIT Knowledge Base at http://kb.gwu.edu/GWIT.