Banner 9 Administrative Pages - FAQs

Q: Will a virtual browser be needed to access Banner 9?
A: No. Banner 9 can be accessed via any browser. No more Java Runtime Environment on the desktop. Chrome and Firefox are the recommended browsers.

Q: Will Banner 9 work on a Mac?
A: Yes. GW will support Banner 9 on a Mac, via Chrome or Firefox.

Q: Will my access to Banner expire?
A: No it will not as you will use your NetId and password to access Banner.

Q: Will there be a Banner guide created for training purposes?
A: A quick reference guide and a navigation video will be available.

Q: Will the database tables stay the same or will they change also?
A: The database tables will remain the same.

Q: Will the change have any impact on Banner extract programs?
A: No, Banner extract programs will not be impacted. However, we recommend that power users test key processes during UAT.

Q: Will we still need to request access for new users, or will access be readily available once a NetID is claimed?
A: SSO only provides authentication. The process to request access to Banner will remain the same.

Q: Are shortcuts the same in Banner 8 and Banner 9.
A. Some of the shortcuts have changed. Please refer to the document that compares shortcuts in Banner 8 and Banner 9, available under training.

Q: Will we be able to use Favorites in Banner 9?
A: Yes. Favorites can be set up in GUAPMNU. Once you save your selection, sign out on Banner and sign back in to see the saved favorite under “My Banner” from the menu icon.

Q: Are Quickflows available in Banner 9?
A: Yes. Quickflows created in Banner 8 will be available in Banner 9. New Quickflows can be created in Banner 9.

There is a defect in the running of quickflows in the current version of Admin Common in Banner 9. This error is fixed in Admin Common 9.3.11 which will be applied in the future, after Banner 9 go live. As a workaround, you can start your quickflow from the GUAQFLW page. Enter the quickflow name in the field and hit the start button. When the quickflow is complete, then cancel the quickflow and exit out of GUAQFLW.
Q: Will we have the ability to add comments to NBAJOBS form like we do in Banner 8?
A: Yes. This functionality will be available in Banner 9.

Q: Is the export functionality available in Banner 9?
A: Yes. We will provide instructions on how to use this function in Banner 9.